



Total Facilities Management



Green City Line
Facility Service L.L.C.



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Company Profile



About Us

We Green City Line have acquired significant experience in the Operations & Maintenance of MEP & Civil. We provide complete "Facilities Management Services" including Hard and Soft services required for proper operation of Luxury Residences, Villas, Apartments, Freehold and Commercial Properties.

Our Vision

To provide Facilities Management Services that deliver:

Luxury Residences with a range of quality services to ensure that they are maintained, cleaned and secured to a consistently high standard as well as integrating the needs of any retail and commercial occupants.

Individual property owners and tenants with a level of service appropriate to the value and quality of their homes – allowing them to enjoy their homes.

Our Approach

To ensure our Vision is realised, Green City Line has three critical strategies:

We will provide all of our core services via our own staff whenever we recruit train and develop our staff to deliver.

The focus of our staff, whilst being technically capable and professionally proficient, is on the delivery of customer service.

They interact with guests, visitors and owners and this interaction in every case, will be positive and leave a lasting impression.

Engineering

We maintain all Electro- Mechanical systems within the properties via a combination of Planned Preventative and Reactive Maintenance. This includes the upkeep and maintenance of the physical shell and internal fixtures and fittings of the development. We plan and carry out the minor and major replacement of systems

plus refurbishment, upgrading and improvement works as required.

We provide a complete range of support services for the maintenance and upkeep of the cleanliness, physical appearance and aesthetic appeal of the properties. This includes full range of "Hard" and "Soft" Facility services.

Hard Facility Services

- MEP Electro- Mechanical & Civil, (HVAC, Electrical, Plumbing, Lighting, Softener plant)
- Building Management System
- Health Club Equipments
- Power Generator
- Fire Alarm & Fire Fighting Safety System
- Garbage Chute
- Garage Door / Automatic Gate
- Sign Boards Neon
- Cradle

Soft Facility Services

- Cleaning of Common Space and Guest Rooms
- Grounds Maintenance and Landscaping
- Pest Control
- Waste Management
- Swimming pool cleaning and chemical treatment
- Access Control / CCTV System
- Central T.V. System
- Intercom System

SERVICE PLANS – PPM (PLANNED PREVENTIVE MAINTENANCE)*

HARD FM	FREQUENCY	HANDYMAN SERVICES
Air conditioning and ventilation system maintenance	A / Q / M	Furniture assembly
Electrical installation inspection, testing and maintenance	A / Q / M	Picture hanging
Plumbing and Drainage system maintenance	A / Q / M	Curtain and blind hanging
Civil maintenance – Carpentry, Aluminium inspection and maintenance	A / Q	Various routine tasks
Fire alarm & Fire fighting safety maintenance	A / Q / M	ARTISAN TRADESMEN
Garage door / Garbage chute maintenance	A / Q	Painting
SOFT FM	FREQUENCY	Carpentry
Swimming pool cleaning and chemical treatment	D / W	Tillers / masons / marble work
Recreation equipment's – Gym, Sauna, Jacuzzi	A / Q	TECHNICIANS
Grounds Maintenance and Landscaping	D	Electrical / electronics engineer
Pest Control	Q	Cooling / ventilation engineer
Waste Management	D	Plumber
Cleaning of Common Space and Guest Rooms	D	OTHER SERVICES
Access control system	Q	Interior design and installation
Central Water Filtration	Q	Bathroom and kitchen upgrades
Audio & Video Intercom system	Q	Door conversions
		Tiling
		Masonry works
		Extra socket outlets
		Interior cleaning

• A – Annual • Q – Quarterly • M – Monthly • W – Weekly • D - Daily

* The PPM Services Plans would be changed based up on manufacture recommendation and contract package.



What's included?

Planned and scheduled services as shown above. In addition our teams will respond to all emergency callouts on systems being maintained by Green City Line Facility Service.

Green City Line
Facility Service LLC



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What Next?

If you would like to order any of our services or would simply like more information, please contact us using one of the following methods

By email : info@greencityfm.com

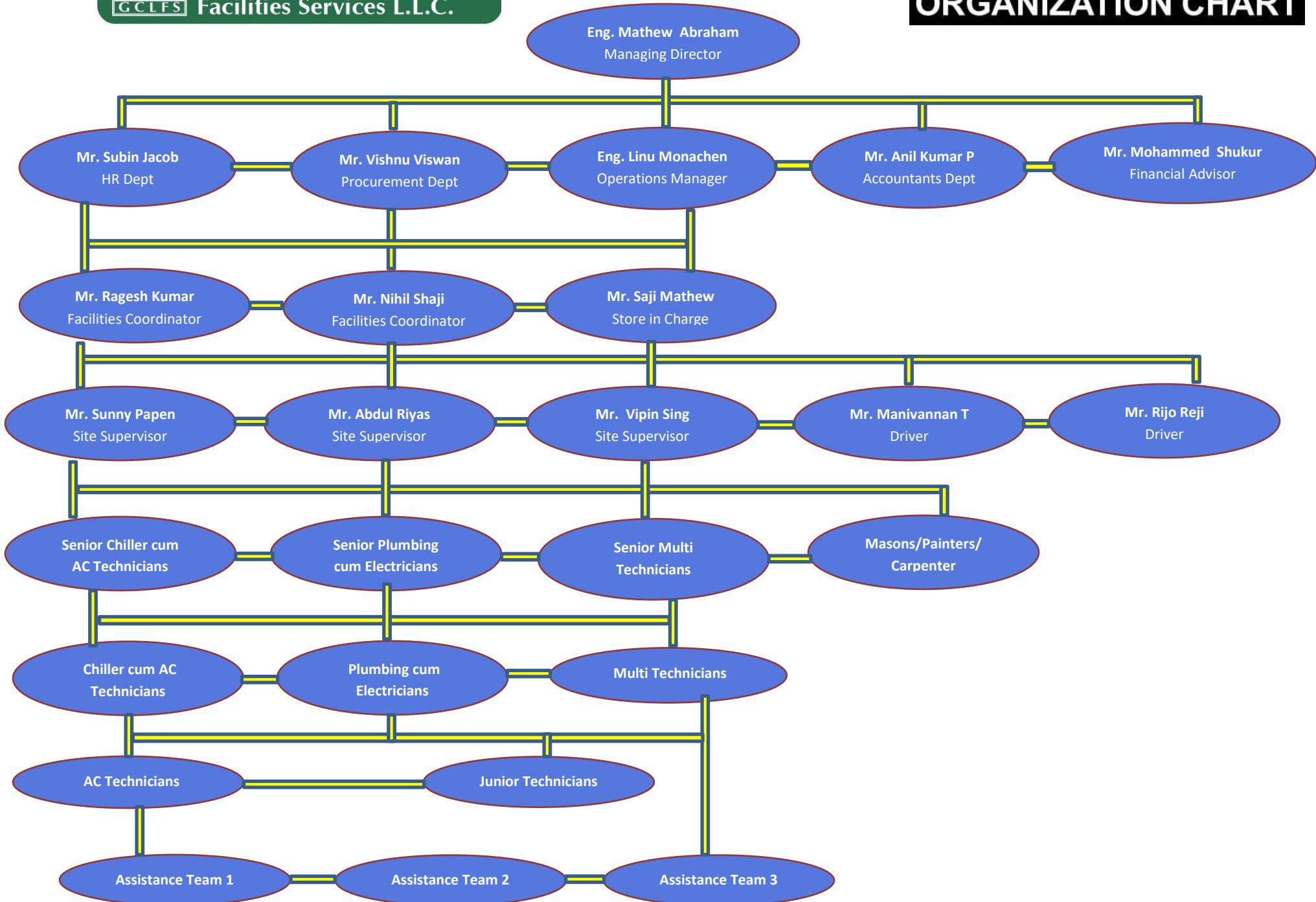
By phone : 00971 2 44 99 750

By fax : 00971 2 44 99 751

By web : www.greencityfm.com



ORGANIZATION CHART





24/7 Help desk
our call centre operators
and technicians
respond quickly
and effectively to
all customer needs

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